Agent Locator

Overview

Questions not answered in this document? Please contact us at agentlocatorsupport@rma.usda.gov
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Introduction

This overview provides general guidance on the features of the RMA Agent Locator web application.

The purpose of this application is to help you find an insurance agent for the type of specialty you want within a specific distance of your location.

After completing this overview, you will be able to:
- Select the filter criteria you want to display
- View the results of the search without filters
- View the search results using filters
- View the details page
- View the list of Approved Insurance Providers (AIPs)
Agent Locator homepage

The key elements of the Agent Locator homepage are the **Search** box, the **Show Filters** button, and a map of the US.

Click the **Show Filters** button to see the selectable criteria (see page 6).
Search results without filters

As you begin typing the location name in the Search field, a list of choices becomes available for selection. As you continue typing, the list becomes shorter. Click the location name to select it; then click Search.

After you click the Search button, the list of agents appears. Also, the map highlights their locations. In this example, the results are based on the default criteria (see page 6).
Search function with filters on

You can sort the resulting list by distance from the location you entered, by the agent’s name, an agency name, or a city name.

When you select a filter, it appears in **bold** type. The initial default selections are also in bold.

Other filter criteria allow you to designate:

- Specialty (i.e., crop insurance, livestock insurance, or both),
- Language (in addition to English),
- Distance from the location (the default limit is 50 miles),
- Agent name
  - **Note**: When you type in the Agent Name filter, the system searches for any agents with a first or last name that begins with what you typed. For example, if you type “Jo” it returns “John Smith” and “Pat Johnson.”
- State and county in which the agent is licensed
View results from search criteria

The results from the search criteria appear in a numbered list and the map displays corresponding numbers for each agent’s location.

Each entry has clickable fields in a blue font – the agent name, phone number, Get Directions, and More Details (see page 8).
The More Details page shows the agent’s location, contact information, language preferences, specialties, and in which states and counties the agent is licensed.

**Note:** The Agent Name link (from page 7) marks the location on the map. The More Details link (from page 7) opens the Details page shown here.
Questions?

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